

## Late Policy

At Savannah's Crossing Veterinary Hospital, we know time is very valuable to all our clients. Every effort is made to see pets at their scheduled appointment time and in an efficient manner.

We schedule all appointments for 20 minutes. For this reason, if a client is more than 10 minutes late for their scheduled appointment time, the appointment may be rescheduled for a later time or another day altogether.

This is done out of respect for clients that have appointments scheduled later in the day (preventing appointments getting backed up), and to balance the workload on staff and doctors alike.

If an owner knows they will be late, please call or text us so we know the owner is still coming and we can either make accommodations or plan to reschedule.