

Surgery Deposit

All surgeries will require a \$100 deposit prior to the day of surgery. This deposit is then put toward the total once the surgery is completed. Specialist surgeries/procedures will require a higher deposit depending on the nature of the visit.

If an owner cancels with less than 24 hours' notice, the deposit is forfeited. If a surgery is scheduled for a Monday, notice of cancellation must be received by Friday morning.

Example: A pet is scheduled for surgery on Wednesday morning. The owner has until Tuesday morning to reschedule or cancel the appointment and not lose their deposit.

If a deposit has not been paid, we reserve the right to move, reschedule, or cancel the surgery appointment. A surgery appointment is not guaranteed until a deposit is received.

We hope this will help eliminate cancellations and no-show surgeries and help us provide better care for all our owners and patients.